
PRaise for

Truth on Time

Strategy realizes the most value when it is executed with confidence, and that confidence depends on truth on time: accurate, trusted information available when decisions are made. Vision and strategy connected to daily execution through clear workflows, defined roles, and reliable data enable teams to align across the enterprise and avoid constant rework. Data quality and accessibility become the connective tissue that brings focus, discipline, and sustained execution. Bourdon and Finlay make that case clearly, and IVD leaders at all levels should read it.

Michael Iskra — Chief Executive Officer, Cleveland Diagnostics, Former Interim CEO and Chief Commercial Officer, QuidelOrtho

A quick, insightful read packed with actionable takeaways. This book delivers practical supply chain leadership lessons through short, engaging stories that are both enjoyable and easy to apply. The real strength is the discussion questions at the end of each chapter, which make it a great tool for self-reflection and for leaders to use with their teams. Highly recommend it!.

Lesley Traver — VP Quality & Compliance, Surgery, J&J MedTech

TRUTH ON TIME

*Few books connect executive decision-making to patient outcomes as effectively as *Truth on Time*. Alex and David demonstrate how seemingly small compromises in planning, data integrity, communication, or process controls can cascade into significant risks for patients. Every CEO, engineer, quality professional, and operations leader should read this book. The lessons are practical, actionable, and learned the hard way.*

Liam Burns — Three-time MedTech startup CEO

*Being a quality and operations professional is a difficult job day-to-day. You are constantly coming up against a myriad of challenges and always looking for helpful resources. Alex and David have produced such a resource with "*Truth on Time*". Each story represents a real industry example and is full of practical takeaways. The accompanying reader's guide is a great way to obtain the distilled learnings from each story. Highly suggest this for any quality or operations leader in the life sciences!*

Peter Shearstone — SVP of Quality at a leading life sciences company

**Truth on Time* by Alex Bourdon and David Finlay is an outstanding guide to operational excellence in manufacturing. Built on decades of experience, this book blends storytelling with deep technical knowledge to provide an account of how to develop sustainable solutions to organisational problems. I strongly recommend it to those searching for novel solutions to improve co-operation along the value chain.*

Patrick C. Flood — Professor of Organisational Behaviour, Dublin City University, Ireland; co-author, *Rethinking Change*, Elgar Publishing

TRUTH ON TIME

A practitioner's book, not a framework book. Bourdon and Finlay turn twenty operational principles into stories you will recognize from your own plant, your own planning meeting, your own data review. For supply chain leaders running across time zones, tiers, and cultures, the discipline they describe is the price of staying on the right side of quality.

Max Henry — Founder & Executive Director, Global Supply Chain Council (GSCC)

Reading the cases in this book opens our eyes to the fact that we face similar situations every day within our own organizations. It serves as a reminder that while the principles of operational excellence are relatively simple to understand, implementing them sustainably is a marathon that never ends.

Prof. Dr.-Ing. Stephan Höfer — Lecturer of Production Management, Logistics, and Lean Enterprise Management. Program Director, BSc International Management. ESB Business School, University of Reutlingen, Germany

Truth on Time pairs narrative momentum with operational substance to make one thing clear: accurate, trusted information is the connected link of every high-performing enterprise. From flawed capacity assumptions to a 'supply first' rethink of planning, to the insistence that work isn't 'done' until the system reflects it, this book maps a practical path to smoother supply planning and chain execution.

Jawad Akhtar — Author of eight SAP Press books, including Production Planning with SAP S/4HANA, Quality Management with SAP S/4HANA, and SAP Materials Management with SAP S/4HANA

Truth on Time

20 Essential Principles for Operational Excellence

Alex Bourdon and David Finlay

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